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**To the Chair and Members of the Health and Adult Social Care Committee**

**The Inspection and Regulation of Adult Social Care – In House Community Services**

| <b>Relevant Cabinet Member(s)</b> | <b>Wards Affected</b> | <b>Key Decision</b> |
|-----------------------------------|-----------------------|---------------------|
| All                               | All                   | No                  |

## **EXECUTIVE SUMMARY**

1. This report forms part of the standard reporting process to scrutiny on the Inspection and Regulation of Adult Social Care with a particular focus on Doncaster Council's In House Community Provision and summaries:-
  - Introduction to the inspection and regulation framework applied to In-House Community Provision.
  - Key findings from CQC's inspection reports on the compliance and quality of all services.
  - Key Findings from DMBC's Contract Monitoring Audit reports on the performance and quality of services.
  - Specific focus on the CQC Inspection report from September 2017 for Steps and Night Visiting Service.
  - Planning to secure continuous improvement

## **EXEMPT REPORT**

2. This is not an exempt.

## **RECOMMENDATIONS**

3. That the report is noted and that the outcomes of each inspection and rating going forward are considered and included as part of the overall inspection and compliance report.

## **WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?**

4. The CQC and Contract Monitoring ratings for In-House Provider Services demonstrate a largely positive picture with the inspection outcomes comparing well to the national and regional benchmarks.

## BACKGROUND

5. At the Health & Adults Social Care Overview and Scrutiny Panel Meeting on the 22 November 2017 Members agreed as part of the standard reporting on inspection and Regulation to receive a report on the inspection, quality and performance of In-House Community Provision.

## OPTIONS CONSIDERED

6. None applicable

## REASONS FOR RECOMMENDED OPTION

7. None applicable

## IMPACT ON THE COUNCIL'S KEY OUTCOMES

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|  | <b>Outcomes</b>   | <b>Implications</b>  |
|--|---|--|
|  | <p>All people in Doncaster benefit from a thriving and resilient economy.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Creating Jobs and Housing</i></li> <li>• <i>Mayoral Priority: Be a strong voice for our veterans</i></li> <li>• <i>Mayoral Priority: Protecting Doncaster's vital services</i></li> </ul> | <p>Quality social care provision is a component of a thriving and resilient economy</p>  |
|  | <p>People live safe, healthy, active and independent lives.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Safeguarding our Communities</i></li> <li>• <i>Mayoral Priority: Bringing down the cost of living</i></li> </ul>  | <p>Quality social care provision promotes safeguarding and independence</p>  |
|  | <p>People in Doncaster benefit from a high quality built and natural environment.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Creating Jobs and Housing</i></li> <li>• <i>Mayoral Priority: Safeguarding our Communities</i></li> <li>• <i>Mayoral Priority: Bringing down the cost of living</i></li> </ul>    | <p>Quality social care provision promotes a strong and consistent workforce, that results in a value service for the people of Doncaster</p> |
|  | <p>All families thrive.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Protecting Doncaster's vital services</i></li> </ul>  | <p>Quality social care provision support families to thrive.</p>   |

|  |   |  |
|--|---|--|
|  | Council services are modern and value for money.                            |  |
|  | Working with our partners we will provide strong leadership and governance. | The Council works well with CQC, CCG and other professional colleagues to promote and develop quality social care provision. |

## **RISKS AND ASSUMPTIONS**

9. The generally positive ratings for In-House Social Care Provision within the Doncaster Borough when compared with national and regional data derive from a pro-active management oversight and contract monitoring and management function within the Council. It is assumed that the Council will want to continue investing at current levels in view of the generally favorable outcomes achieved

## **LEGAL IMPLICATIONS**

10. There are no specific legal implications associated with this report. The Council includes Contract Monitoring provisions within its adult social care services contracts and this service has a vital role to play in improving care standards of providers and ensuring that appropriate services are provided to Doncaster's service users

## **FINANCIAL IMPLICATIONS**

11. There are no financial implications arising from this report, as it is essentially an update of Doncaster's CQC performance against comparators and work done within the Contracts Team.

## **HUMAN RESOURCES IMPLICATIONS**

12. There are no Human Resources Implications contained within this report.

## **TECHNOLOGY IMPLICATIONS**

13. There are no direct technology implications in relation to this report.

## **EQUALITY IMPLICATIONS**

14. There are no specific equalities implications contained within this report.

## **CONSULTATION**

15. Not applicable

## **BACKGROUND PAPERS**

16. Appendix 1 – Presentation – Inspection of Adult Social Care – In-House

Community Provision.

Appendix 2 – Care Quality Commission (CQC) Inspection Summary Report  
STEPS and Night Visiting Team September 2017.

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